



**CAMBRIDGE KIWANIS HOUSING**  
Unit A – 350 Linden Drive, Cambridge, ON N3H 5N7



**HOUSING CAMBRIDGE**

780 King Street East. Cambridge. ON N9H 3N9

---

## **ANNOUNCEMENT – EMERGENCY CALLS**

Beginning **Monday, May 2<sup>nd</sup>, 2022** the emergency contact process for afterhours emergency service will be changing for all Cambridge Kiwanis properties.

If you have an emergency after hours you can call **519-650-4759** (*response time is within 24 hours*). Please use the above number and do not contact staff directly.

- Fire - call 911
- Gas Leak - call 911
- Flood (leaking plumbing fixtures are not floods)
- Lock out (not if key has been forgotten somewhere or it's a convenience call)
- No electricity in whole unit
- No heat (in months between Sept - June)
- No hot water (King Street only)
- No water
- Sewer backup
- Major roof leaks (could cause ceiling to collapse)
- Toilets clogged (if only one in unit)
- Smoke detector malfunction

It is advisable to contact the office upon discovery of a problem as early in the morning as possible.

**Urgent calls received late in the day/or late Friday afternoon cannot be addressed until the next business day.**

- Cambridge Kiwanis Housing strives to maintain a good level of service and looks forward to consideration and co-operation from all tenants.
- Cambridge Kiwanis Housing relies on sub-contractors for some repairs and does not have staff on call 24 hours, therefore, please make arrangements for someone to be in the unit or give permission to enter when a repair is required.